Accessibility statement for Syderstone Parish Council

This accessibility statement applies to https://syderstoneparishcouncil.norfolkparishes.gov.uk/.

This website is run by Syderstone Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

• email: syderstoneparishcouncil@outlook.com

We'll consider your request and get back to you in seven days.

Reporting accessibility problems with this website

 We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: The Parish Clerk via syderstoneparishcouncil@outlook.com

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Syderstone Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the <u>Web Content Accessibility Guidelines</u> version 2.1 AA standard.

Non-accessible content

The content listed below is non-accessible for the following reasons;

 some financial documents (Annual Governance and Accountability Returns) are scanned images and cannot be read by a screen reader

PDFs and other documents

Any new PDFs or Word documents we publish will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 12 January 2021. It was last reviewed on 21 January 2021.

This website was last tested on 21 January 2021. The test was carried out by Syderstone Parish Council using the https://wave.webaim.org/

We used this approach to deciding on a sample of pages to test